



Scan for Video Tutorial



GG-HH1001C Series Handheld Inkjet Printer

User Manual



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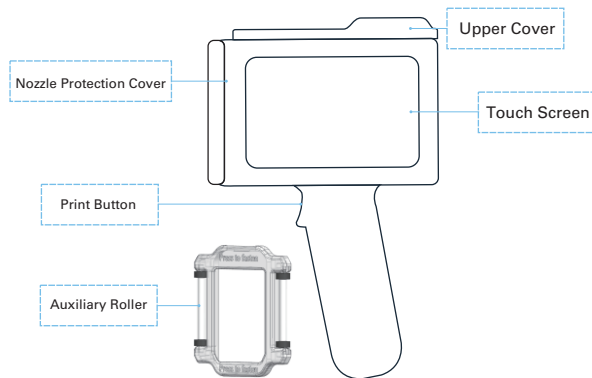
www.ggimage.com info@ggimage.com

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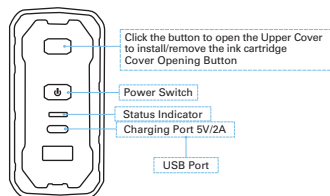
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Printer Overview

1 Mechanical Diagram

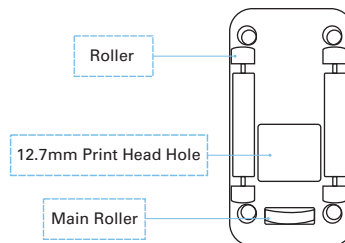


2 Buttons, Ports and Switches

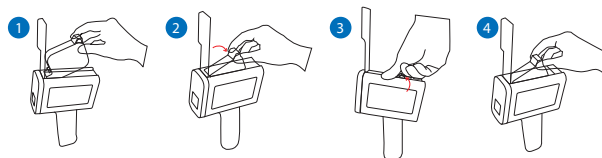


3

The printing height of this printhead is 12.7mm.



Installation and Removal of Cartridge



Ink Cartridge Installation:

1. Open the upper cover and place the ink cartridge with the printhead facing inwards at a 45 ° angle and push all the way into the cartridge compartment. Ensure that the cartridge is properly installed.

! Ink Cartridge Removal:

1. Slightly press the edge of the cartridge and lift it. After removing the cartridge, cover it with the cartridge clip.

Technical Specifications

Content	Parameter
Name	12.7mm
	Handheld Inkjet Printer
Output voltage	DC 5V/2A
Operating mode	Handheld mode/ Continuous mode
External interface	USB
Package size	275x115x250mm
Net weight	400g
Printing accuracy	300/600dpi
Printing height	12.7mm
Max.Print size	12.7x406mm
Operating system	Linux
Printing technology	Thermal Inkjet
Screen	4.3-inch touch screen
Status indicator	Green: Ready Blue: Printing Red: Alarm
Language	Multi-language, see Language setting of the printer
Printing distance	2-5mm (Ink throw distance)
Ink capacity	42ml
Standby time	16hours
Printing content	Text, QR code, barcode, time, number, image, database, etc.
Printing font	True type fonts, dot matrix fonts
Battery parameters	Lithium battery pack
Operating environment	Temperature 5-35°C (15-35°C recommended), humidity 10%-80%

Technical Specifications

Content	Parameter
Ink cartridges type	Porous and Semi-porous substrates: Water-based ink cartridges Non-porous substrates: Solvent-based Quick dry ink cartridges
Ink cartridges	Solvent- based: Black, White, Magenta, Yellow, Cyan , Green, Anti-counterfeit Water-based: Black, Magenta, Yellow, Cyan, Green

Features

01

Quad-core CPU

02

Thermal inkjet technology

03

300/600dpi HD printing quality

04

4.3-inch color HD LCD capacitive touch screen

Precautions



Do not use non-genuine ink cartridges.



After printing, close the cover of the nozzle to prevent ink nozzles from clogging.



Do not remove the smart chip on the cartridge, otherwise, the printer would not work.



When cleaning the printer, keep it away from water and do not use chemical solvents for cleaning.



In case of any malfunction of the printer, see Troubleshooting. Do not disassemble the printer without professional instructions.

Precautions

- ⚠ Do not place the printer in a humid environment for a long time, otherwise the circuit will get damp.
- ⚠ Once the battery is reinstalled, reset the system date of the printer.

Operation Procedures

Ink Cartridge Installation: Press the upper cover opening button to open the upper cover, insert the ink cartridge into the printer, and close the upper cover.

There are two types of mode depending on the user's preference:

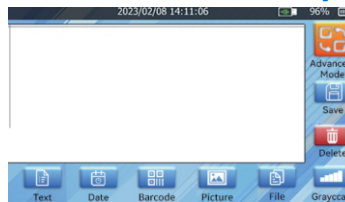
A. Simplified Mode

1. Press power button to turn on;
2. Print Edit;
3. Edit Content;
4. Remove the nozzle cover;
5. Align the rollers with the surface. Then, press and hold the print button until a beep sound is heard. Slide at a constant speed;
6. Release the button and lift the printer after another beep;
7. Click Cancel to complete printing;
8. Close the nozzle cover.

B. Advanced Mode

1. Press the power button to turn on;
2. Print Edit;
3. Select content;
4. Edit content;
5. Click Print;
6. Remove nozzle cover;
7. Align the rollers with the surface. Then, press and hold the print button until a beep sound is heard. Then slide at a constant speed;
8. Release the button and lift the printer;
9. Click Cancel to complete printing;
10. Close the nozzle cover.

Main Menu-Simplified Mode



Interface Editing in Simplified Mode

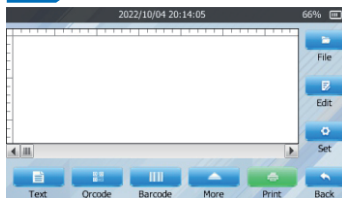
- Text: Add the text content to be printed and set the font size and type.
- Date: Automatically display system date, adjustable in format and size.
- Barcode: Click on the barcode to change the string content, select the encoding type and size.
- Picture: Open the image imported into the printer from the USB disk, and adjust the size accordingly.
- File: Open the saved printing file, search for files, rename files, and preview file content.
- Grayscale: Set the grey scale level and select the nozzle (right or left nozzle).
- Delete: Delete the edited content.
- Advanced Mode: Switch to advanced mode.
- Print: Press the print button on the printer's handle to start printing your edited content.

There are two operation models in our printer, Advanced model and Simplified Model (Concise Model). End users could press the icon to switch between the two models based on using habits and preference.

Main Menu-Advanced Mode



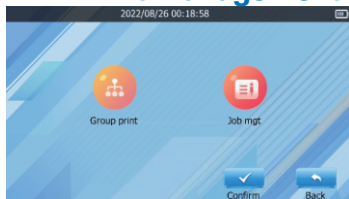
Print Edit



Edit what you want to print

- Text: Input the text to be printed, set and adjust the format such as character size.
- QR code: Click the QR code interface, input the content and the system will automatically generate the QR code in the textbox. Set and adjust the QR code size before printing.
- Barcode: Add a string, Select code type and then set and adjust height/ width. Edited barcodes can be previewed.
- More: Edit and print the Time/Number/Image/Database content.
- File: Open a saved print file, or save the currently edited content.
- Edit: Fine-tune, re-edit, delete, or change the text.
- Settings: Set printing parameters.
- Print: Click the Print button and the printer starts printing.
- Back: Return to the main menu.

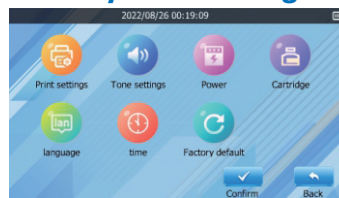
Print Management



Group printing and job management

- Group printing: Add multiple printing files to the print list, and print the file list in sequence.
- Job management: Rename or delete the print files.

System Settings



- Print settings: Set print parameters.
- Tone settings: Set the tones.
- Power: Set the standby and shutdown time.
- Cartridge setting: The printer will automatically identify water-based or solvent ink cartridges when the cartridge is installed.
- Language: Set system language.
- Time: Set system time.
- Factory default: Reset system parameters.

Print Settings

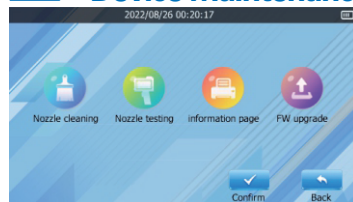


- Printing mode: Handheld, Continuous, and Photoelectric . Continuous model is for repeated printing setting for a specific print job. Photoelectric is for conveyor printing use.
- Resolution: 300/600dpi.
- Printing direction: left to right, right to left.
- Nozzle select: left nozzle, right nozzle, bilateral nozzles (only applicable for half inch cartridge printers).
- Gray Level: 1-5 adjustable. Reduce the gray level will make the printouts be lighter in density and reduce ink consumption.
- Speed: 20-500mm/s (Photoelectric and Continuous mode) for half inch cartridge printer and Max conveyor speed at 30 meters/ minute. For one

inch cartridge printer, the speed range is 20-250 mm/s, max conveyor speed at 15 meters/minute.

- Delay: 0-500mm, used for photoelectric mode.
- Printing interval: 50-2,000mm adjustable. It refers to the distance between the point where the printed object is recognized and the point where the printer starts printing.
- Repetition: Set the total number of single printing in continuous mode.
- Synchronous wheel: The continuous mode and photoelectric mode can be disabled.

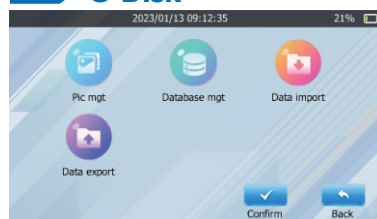
Device Maintenance



Device maintenance includes printer and ink cartridges maintenance, and firmware upgrades

Ensure that the printer remaining power is above 50% before firmware upgrade. In case power low, connect the charger during the upgrading process. Power off during the upgrade process may damage the printer.

U-Disk



Mobile storage: picture management, database management, font management, data import, data export.

❗ The imported and exported files and images should be named with numbers and letters only, no special symbols.

❗ For database printing, the database file needs to be in TXT or CSV format saved as "Unicode text (*.txt)" or CSVUTF-8 (*.CSV).

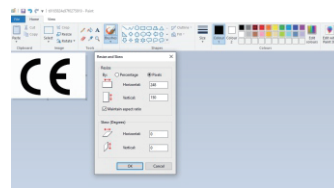
Font Management

name	Date	Type	Size
\\.\FZCCJHW	2000/12/25	TrueType	1,805 KB
\\.\FZCYJHW	2000/12/28	TrueType	4,223 KB
\\.\FZGLJHW	2000/12/28	TrueType	6,588 KB
\\.\FZHCJHW	2000/8/1	TrueType	4,047 KB
\\.\FZJZHW	2002/10/24	TrueType	1,473 KB
\\.\FZJCSJHW	2019/6/11	TrueType	1,718 KB
\\.\FZMHJHW	2000/8/1	TrueType	2,187 KB
\\.\FZNTJHW	1999/3/6	TrueType	4,508 KB
\\.\FZPFJHW	2002/10/24	TrueType	2,962 KB
\\.\FZSEJHW	1999/6/7	TrueType	3,395 KB
\\.\FZSJHW	2000/8/1	TrueType	5,517 KB
\\.\FZSZHW	2000/8/1	TrueType	4,517 KB
\\.\FZSHANGJHW	2002/10/24	TrueType	7,420 KB
\\.\FZKXJHW	1997/12/18	TrueType	9,209 KB

The TTF font package is stored in the fonts folder in the USB flash drive that comes with the printer box. When the USB flash drive with saved, fonts are plugged into the printer, the fonts will be installed automatically.

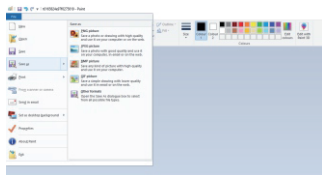
❗ Please keep the USB flash drive plugged in your printer when using your fonts.

Picture Printing

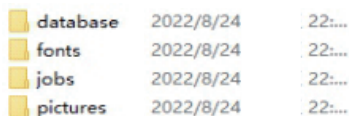


• Step 1: Use your computer's drawing tool to open and edit your picture (logo, graphics etc.) size.

❗ The pixels of images of 12.7mm printer cannot exceed 4800*150, and the pixels images of 25.4mm printer cannot exceed 9600*400 (Horizontal* Vertical).

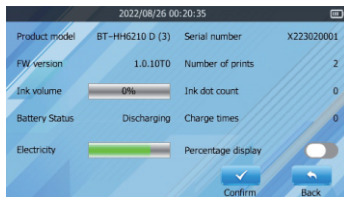


- Step 2: Save the edited picture as a bmp, jpg, or png file with letter or numbers only as file name.



- Step 3: Copy the picture file into the pictures folder of the USB flash drive (the USB drive provided by the manufacturer along with the printer), and plug the USB flash drive into the printer to print the picture.
If you are using your own USB flash drive, please plug it into the printer first and the printer will automatically generate the specified folder in the USB flash drive and then store the files in the correct folder.

Device Information



Device information shows the product models, firmware version, ink cartridge status, battery status, charging times, number of ink droplets, remaining power, and battery level % display.

Troubleshooting

No.		Cause	Solutions
1	Failed to power on	Low battery, or damaged	Recharge/Replace the battery
		Incorrect Battery Installation	Reinstall the battery
2	Print Failure	Incorrect ink cartridge installation	Reinstall the ink cartridge
		Ink cartridge depleted	Replace with a new ink cartridge
		Incorrect parameter settings	Restore factory settings
		Wrongly edited print content	Re-edit your print content
		Abnormal roller rolling	Clean debris on the roller gaps
3	Unclear Printing	Incorrect parameter settings	Restore factory settings
		Clogged ink nozzles	Clean the ink nozzles
		Ink cartridge depleted	Replace with a new ink cartridge
		Insufficient power	Recharge or replace the battery

Error Messages and Solutions

No.	Error Message	Error Message Code	Solutions
1	Ink cartridge not installed	NA	Reinstall the ink cartridge
2	Ink cartridge not recognized	03	Replace the cartridge or cartridge smart chip
3	Ink cartridge error	04/05/07/08	Replace the cartridge or cartridge smart chip
4	Ink cartridge error	06	Incorrect cartridge installed, replace with the correct cartridge model
5	Ink low	NA	Ink volume less than 20%
6	Ink finished	NA	Ink dots count reaches 1,140,000

Packing List

No.	Name	Quantity
1	12.7mm Handheld Inkjet Printer	1set
2	Original ink cartridge	1pcs
3	User Manual	1pcs
4	Quality Inspection Certificate	1sheet
5	Auxiliary Roller	1pcs
6	USB flash drive/Photoelectric sensor	1pcs
7	Power adapter	1pcs
8	Certificate	1pcs
9	Cleaning solution	1bottle

Note: Optional accessories and components need to be purchased independently.

Warning

- Replacing the battery with an incorrect type may put the gadget at risk of fire, explosion, or damage. Replace only with the same or equivalent battery type.
- Throwing a battery into a fire, into a hot oven, mechanically crushing or cutting a battery can cause an explosion.
- Exposing the battery to extremely high temperature or low pressure may result in an explosion or leakage of flammable liquid or gas.

Warranty Instructions

To ensure the safe use of the product and your benefits and interests, please read the following content carefully, fill in and keep the warranty card properly.

This product is a precision instrument. In case of any malfunction, refer to this manual for troubleshooting or contact the customer service center of your seller.

Term of Service

- This product is with a one-year warranty period. The starting date of the warranty period is subject to the date of the product invoice.
- During the warranty period, if the product is under normal use and maintenance and failure is caused by the quality of the machine itself, the company will provide free repair and replacement parts.
- Vulnerable parts are excluded, such as ink cartridges, screens, removable storage, switches, chargers, batteries, which shall not be covered by the warranty.

Disclaimer

Any of the following conditions shall not be covered by the warranty:

- Damage due to improper transportation, use, storage, and maintenance, or man-made damage.
- Unauthorized repair or the user installs, disassembles, and repairs the machine by himself.
- Damages caused by using non-genuine consumables or accessories which are not provided by the original manufacturer.
- Missed or modified warranty card.
- Beyond the warranty period.
- Damage caused by intentional and accidental damages.

| Warranty Card

Product Related information

Customer name : Contact phone :

Mailing address :

Product model : Product ID:

Store purchased: Purchase date :

Maintenance store : Invoice No.:

Maintenance record

Date of Maintenance:

Failure Description:

Solution:

Maintained by: Contact Phone: Staff Signature:

Fill in this warranty card right after purchasing this printer. Please keep the warranty card properly. Present the warranty card and the original invoice for maintenance or replacements.